

Zebra DNA Cloud 3.5

Release Notes – Oct. 2023

<https://techdocs.zebra.com/zebradna/3-5/about/>

Highlights

- Displays default values in managed configuration data fields, when applicable
- Adds an alert for devices not running the latest supported version of Android 11

Device Support

Required minimum LifeGuard software updates **for devices running Android 11:**

Device Models	Supported OS	Device Software Location
ET40/ET45	11-13-14.00-RG-U00 or later	Go to download page
TC15	11-14-13.00-RG-U00 or later	Go to download page
TC53	11-12-31.00-RG-U00 or later	Go to download page
TC73	11-12-31.00-RG-U00 or later	Go to download page
TC58	11-12-31.00-RG-U00 or later	Go to download page
WS50	11-19-19.00-RN-U00 or later	Go to download page
All SDM660-platform devices running Android 11	11-26-05.00-RG-U00 or later	Go to download page

Required minimum LifeGuard software updates **for devices running Android 13:**

Device Models	Supported OS	Device Software Location
All SDM660-platform devices running Android 13	13-18-19.00-TG-U00 or later	Go to download page
6490-platform devices running Android 13		
TC73/TC78	13-14-21.00-TG-U00	Go to download page
TC53/TC58	13-14-21.00-TG-U00	Go to download page
SD5430-platform devices running Android 13		
TC22/TC27	13-14-21.00-TG-U00	Go to download page
6375-platform devices running Android 13		
TC15	13-21-05.00-TG-U00	Go to download page
ET40/ET45	13-21-05.00-TG-U00	Go to download page

New Features in ZDNA 3.5

- **Showing default values in Managed Config wherever it is applicable**
 - Default values are now displayed in Managed Configuration data fields wherever the JSON for such fields has default values defined.
- **Added alert for devices not running the latest supported version of Android 11**
 - After enrolling a device, an alert icon now appears with devices listed in the My Devices page to indicate that a newer supported Android 11 version is available.
 - The icon is shown for devices with a LifeGuard edition older than the AUG 2022 update.
 - Affected devices appear in a disabled row and are blocked from Profile application.
 - Such devices can be upgraded from the Android Updates page.
 - **Note:** Unsupported OS feature is only applicable for zDNA enrolled devices.

Resolved Issues

N/A

Requirements

- Refer to the [System Requirements](#) section in ZDNA documentation.

Known Issues

- **On devices running Android 13:**
 - ZDNA enrollment can require 5-10 min. to complete on device(s)
 - The “Enterprise” Wi-Fi Security Mode is not supported.
- When first booting (or rebooting from either a cold boot or hard reset), all Zebra devices running Android 13 (or later) must be unlocked (using PIN, password or pattern) before the DNA Cloud client app will launch. Also applies to 6490- and 6375-platform devices running Android 11.
- Configuring NFC settings sometimes displays an error despite being applied properly on the device.
- When creating a managed configuration for Enterprise Keyboard, remapping a programmable key requires two backslash (“\\”) characters (rather than one, as documented).
- SDM660 devices running Android 11: DNA Cloud does NOT support the following device-OS update packages:
 - HE_FULL_UPDATE_11-13-13.00-RG-U26-STD-HEL-04.zip
 - HE_FULL_UPDATE_11-13-13.00-RG-U00-STD-HEL-04.zip
 - HE_FULL_UPDATE_11-13-13.00-RG-U12-STD-HEL-04.zip
- Zebra ET40, ET45 and TC15 devices running Android 13 falsely report a failure when using StageNow for ZDNA enrollment (see below). Administrators are instructed to clear the failure message(s) and confirm enrollment in the ZDNA console. A LifeGuard update for this issue will be released by the OS team later this year.

Important Links

- [About Zebra DNA Cloud](#)
- [Zebra DNA Cloud Setup](#)
- [Zebra DNA Cloud Licensing](#)

About Zebra DNA Cloud

[Zebra DNA Cloud](#) integrates our Mobility DNA portfolio solutions into a single, intuitively organized interface. By harnessing our existing software's capabilities, we offer customers and partners secure solutions that help deploy, manage and support every stage of device lifecycles. With Zebra DNA Cloud, organizations can tailor device settings to meet their specific needs by leveraging Mobility Extensions (Mx). Application management and configuration of Mobility DNA tools will ensure users have access to the Zebra applications required to accomplish their work. Administrators can leverage LifeGuard OTA to ensure their devices are always up to date with the latest features and security, all with a single click and without having to touch each device physically.

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