# Zebra Workstation Connect 3.0
## Release Notes – March 2024

## Highlights

- Now supports some Zebra devices running Android 13
  See all supported devices

## Device Support

Required minimum LifeGuard software updates for devices running Android 11:

| Device Models | Supported OS |
|---|---|
| EC50, EC55, ET51, ET56, L10, TC21*, TC21-HC*, TC26*, TC26-HC*, TC52, TC52x, TC52x-HC, TC52ax, TC52ax-HC, TC57, TC57x | 11-42-18-RG-U00-STD-HEL-04 or later |
| TC53, TC58, TC73, TC78 | 11-31-21.00-RG-U00-STD-ATH-04 or later |
| ET40*, ET40-HC*, ET45*, ET45-HC* | 11-30-12.00-RG-U00-STD-GSE-04 or later |

Required minimum LifeGuard software updates for devices running Android 13:

| Device Models | Supported OS |
|---|---|
| HC20, HC50, TC22*, TC27*, TC53, TC58, TC73, TC78 | 13-27-06.00-TG-U00-STD-ATH-04 or later |

*Indicates Zebra Professional-series device; purchase of a Mobility DNA Enterprise License required to use ZWC. Learn more about Zebra device licensing.*

# New in Zebra Workstation Connect 3.0

- Now supports some Zebra devices running Android 13 (see table, above)
- No additional features added with this release

## Resolved Issues

- None

## Usage Notes

- To prevent automatic updates of the ZWC app when originally installed from Google Play, use StageNow and the "DisallowApplicationUpgrade" option of the MX App Manager "Action" parameter.
- On EMM systems that limit the size of text input fields, some configurations (such as desktop shortcuts when exported and pasted into a field) might fail or be set incorrectly.
- To ensure optimal performance of ZWC, Zebra recommends using devices with adequate RAM levels. For more information, contact your Zebra representative.
- See usage notes on TechDocs for more information.

# Known Issues

- **On HC20, HC50, TC22, TC27, TC53, TC58, TC73, TC78** devices running **Android 13:**
  - Clicking on status icons on the taskbar launches the corresponding settings fragment, even if the Settings app is disabled in the device.
    **REMEDY:** An administrator can apply a managed configuration that disables launching Settings UI when status icons are clicked.
  - When long-pressing a shortcut icon, the "Remove shortcut" menu improperly remains visible when dragging the icon (i.e. to create a group), preventing the drag function from having any effect.
    **REMEDY**: Start dragging as soon as the icon is pressed (before the menu appears).
  - If a device is rebooted while cradled, the DisplayLink app sometimes appears on the taskbar as a running app, even though the app was not launched manually.
    **REMEDY**: An administrator can apply a managed configuration that hides the DisplayLink app from the taskbar.
- **On ET40 / ET45** devices running **Android 11,** the image of participant(s) in some video conferencing apps are displayed in landscape mode on the secondary screen, regardless of the orientation of the primary (mobile) device.
- **On ET40, ET45, TC53, TC58, TC73, TC78** devices running **Android 11,** when the lock screen is set as PIN/Password/Pattern, the secondary screen remains blank if the device is rebooted while docked, preventing users from unlocking the device from the secondary screen.
  **REMEDY**: Use the device itself to unlock the screen.

# Important Links

- Installation and setup instructions
- See all supported devices

# About Zebra Workstation Connect

Zebra Workstation Connect (ZWC) is a solution for selected Zebra devices running Android that allows the device to provide a desktop-like experience to the user. The solution supports the Zebra Connect Cradle (Workstation and Point of Sale), which provides an HDMI external monitor port, wired Ethernet, USB-A and Powered USB ports for connecting a keyboard, mouse, headphones/headsets, Zebra USB scanners and other peripherals required for a mobile-powered desktop set-up.