Release Notes - TC55 JB Rev A - "Corrupted audio I/O when audio control returns to the app after finish phone call" – SPR26380

Introduction

SPR26380 - TC55 JB -Corrupted audio I/O when audio control returns to the app after finish phone call

Description

The TC55 emits a high pitched metallic noise of high volume if the device audio control switches between phone and another application which is using Audiomanager.STREAM_VOICE_CALL on an audio track. Device can emit a loud noise or the audio is lost completely in such scenario.

Contents

SPR26380_TC55_JB_en_1.74.99.17_v1_0_GMS.zip - OTA package for GMS device
SPR26380_TC55_JB_en_1.74.99.17_v1_0_nGMS.zip - OTA package for non-GMS device

Device Compatibility

This software release has been approved for use with the following Symbol devices.

Device	Operating System
TC55	Android 4.1.2 JB 1.74.99.17

Installation Requirements

This SW is intended for the TC55 device running non-GMS/GMS 01.74.99.17 build only

Installation Instructions

OS Recovery Update
Connect the USB cable from your PC to the device and enable USB mass storage mode on the device.
On your PC you should see an internal and external USB mass storage drive (SD card) appears in the File Explore and copy the recovery update zip file to any storage.
Press and hold on the device the Power button, Scan/Action button and Vol+ until the screen is turned OFF
Release the Power and Scan/Action buttons and continue to hold Vol+ button
The device should enter to Recovery update mode
Release Vol+.
Click on Vol+ or Vol- to navigate and select appropriated storage
Click on Scan/Action button to select the option
Click on Vol+ or Vol- to navigate to the recovery update zip file
Click on Scan/Action button to select the recovery update zip file
Device will automatically reboot and will be ready to use.

Part Number and Release Date

February, 2014