

Zebra Workcloud Scheduling™

AI Staff Planner

Overcome variables like foot traffic, customer demand, coverage gaps, skills mismatches and absenteeism in advance with effective, proactive scheduling. Workcloud Scheduling AI Staff Planner offers on-site managers a predictive planning solution to optimize staffing efficiency—reducing labor spend and improving customer and employee engagement.



Deploy Best-Practice Staffing Adjustments

Enable on-site managers to identify the best options when facing a staffing challenge or shortage. Do you hire additional associates, increase the availability or hours of current staff or try some other solution?

With Workcloud Scheduling AI Staff Planner, on-site managers are empowered to run precise simulations following these guidelines:

- 1 Goals and Parameters:**
Define efficiency targets, limitations like hiring freezes or required skills and equity or utilization goals.
- 2 Scenario Modeling:**
Generate efficiency forecasts for a variety of staffing scenarios, from reducing callouts on Mondays to anticipating staffing needs over a holiday weekend.
- 3 AI-Powered Recommendations:**
Workcloud Scheduling AI Staff Planner makes specific recommendations based on set goals and scenarios, including adding new hires, training staff on additional skills or adjusting associates' full- or part-time hours.

The result? On-site managers make informed scheduling, training and hiring decisions, improve staffing efficiency and drive operational excellence.



Drive Intelligent Staffing

Put the power of machine learning into the hands of on-site managers. The user-friendly interface makes it easy to anticipate staffing needs, identify gaps and optimize efficiency.



Set Standards

Define efficiency targets for a location or time period in order to measure success and understand where your staffing falls short.



Analyze Staff Capacity

Generate intuitive heatmaps of staffing efficiency using relevant workforce data, including overs and shorts, coverage, forecasted and actual sales and associate metrics such as full- and part-time, absences and availability.



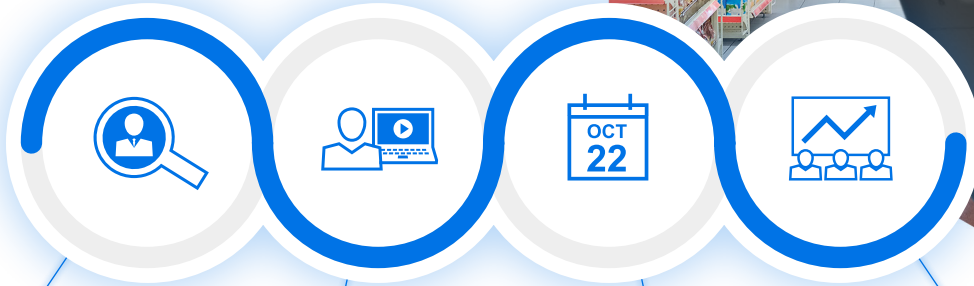
Make Improvements

Uncover opportunities, using visualizations and push notifications, to improve scheduling at a weekly, daily and hourly level.



Guidance for Expert Staffing

Apply AI-powered recommendations to answer your most pressing staffing questions:



Hiring

How many associates do you need to hire?

What skills should you hire for?

Training

Will cross-training associates increase scheduling efficiency?

What training programs will be most useful to improve service levels?

Seasonal Forecasting

What will your staffing needs be the week of New Years?

How does your current staff availability need to change for peak weeks?

Strategic Planning

How can you optimize staffing in the face of budget constraints or hiring freezes?

What shifts are unpopular or at risk for absenteeism?



Optimize On-Site Operations

With Workcloud Scheduling AI Staff Planner

Empower intelligent, effective operations across all your locations. On-site managers and associates can efficiently prioritize, plan and make best-practice decisions, with a single view into all work on-site and AI-guided recommendations throughout their day.

Simplify operations, optimize labor spend and improve on-site execution, while you ensure that your staffing decisions support your sales, service and customer engagement goals.

To learn more about how Zebra can help your business simplify operations, improve communications and optimize labor decisions, contact us today.



NA and Corporate Headquarters
+1 800 423 0442
inquiry4@zebra.com

Asia-Pacific Headquarters
+65 6858 0722
contact.apac@zebra.com

EMEA Headquarters
zebra.com/locations
contact.emea@zebra.com

Latin America Headquarters
zebra.com/locations
la.contactme@zebra.com

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